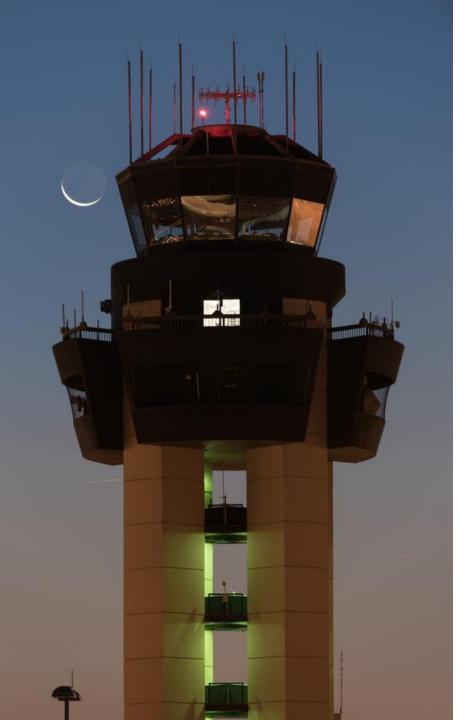
Partner Impact Webinar Terminals A & C Pier Projects





Agenda

Opening Remarks

Terminals A and C Pier Projects

Partner Commitment Response

Q&A

Partner Commitment Form

Closing Remarks

Zenola Campbell

Dominic Norris

Zenola Campbell

Ken Buchanan

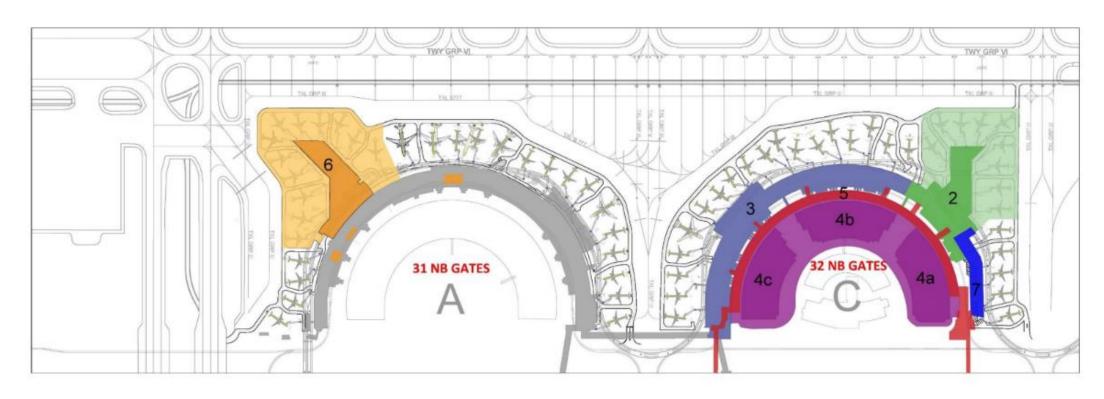


Terminals A and C Pier Projects

Dominic Norris, Concessions Tenant Project Manager



Terminals A and C Pier Highlights



- 2. Terminal C South Processor and Pier May 2024 April 2026
- 3. Terminal C Renovations
- 4. Terminal C Garages and Roadways
- 5. Utility Corridor
- 6. Terminal A Modification and North Pier August 2024 June 2026
- 7. High C Gates Current 2022

Dates subject to change



Terminal A Current Condition

Closure Dates

July 08, 2024



February 13, 2025











January 2026





August 2026

















Terminal C Current Condition

Closure Dates

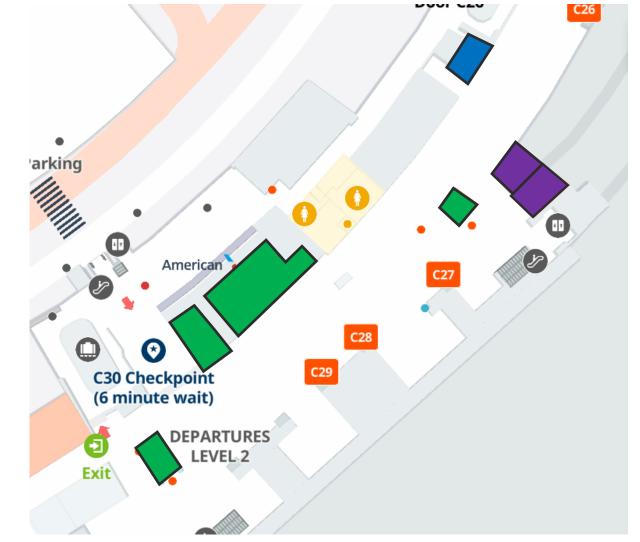


Sept 10, 2024



Dec 02, 2024

EMMITT SMITH SPORTS





Terminals A and C Pier Highlights

Concessions Neighborhood Study

- Reduce Construction Cost for Concessionaires
- Create a unifying architectural element
- Create a neighborhood/market identity that passengers recognize
- Reduce visual clutter in the Terminals



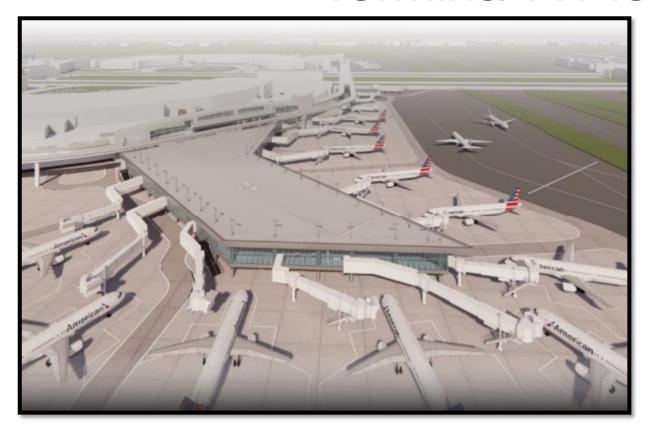








Terminal A Pier – Gate Area





- Open Fewer Columns
- Bright Full Height Windows
- Higher Ceilings Design informs flow
- Built-in Flexibility Reduced Wayfinding(Digital)

Projected A Pier Completion

June/July 2026*



Terminal C Pier – Gate Area





- Open Fewer Columns
- Bright Full Height Windows
- Higher Ceilings Design informs flow
- Built-in Flexibility Reduced Wayfinding(Digital)

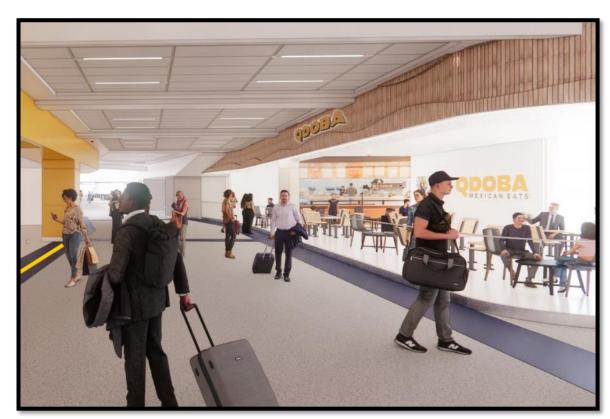
Projected C Pier Completion

April/May 2026*

*Subject to Change



Terminal A Pier - Concessions







- New Design Condition
- Neighborhood Soffit
- Airport Provided
- Built-in Flexibility



Projected A Pier Completion

June/July 2026*





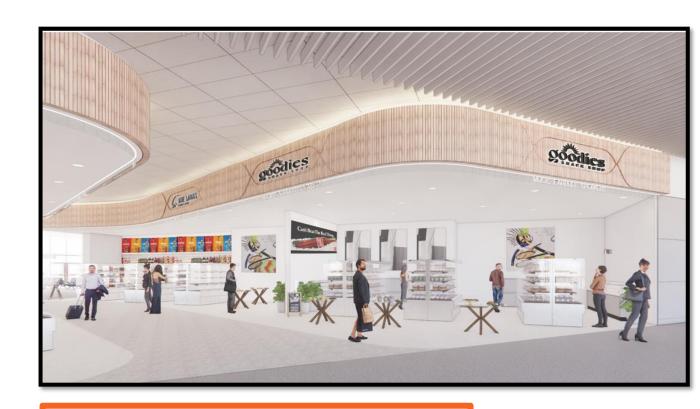
Terminal C Pier - Concessions







- Design For Future
 Renovations
- Additional Signage
- Greater Visibility



Projected C Pier Completion

April/May 2026*

*Subject to Change



Terminal A -13 Locations Returning

P.F. CHANG'S.

Brighton

New Locations Construction Start

November 2025

January 2026

July 2026 STOCKYARD MARKETPLACE **Common Seating** HISK & BOW -BAKIRT PASTRY **Design will Start 6 months FFRIDAYS** prior to construction starting

destinat fons

soundbalance electronics with a green horizon



Hudson News-**DUNKIN!**

Terminal C Pier – 8 Locations Returning

New Locations Construction Start

August 2025

October 2025



Design will Start 6 months prior to construction starting

Partner Commitment Response

Zenola Campbell, Vice President Concessions







DFW INTERNATIONAL AIRPORT

PARTNER COMMITMENT RESPONSE

Concessions May 23, 2024

Partner Commitment Response

Overview

- Ensure your goals and Dallas Fort Worth International Airport's (DFW) key initiatives are properly aligned.
- Provide an outlook on how your company will continue to partner with DFW by utilizing the key initiatives.
- Not scored but is pass/fail.



Partner Commitment Response

Key Initiatives

CONCEPT

A. BRAND

For Reconcept:

B. FIT

C. SALES POTENTIAL

D. MERCHANDISE/MENU

OPERATIONS

A. DESIGN

B. OPERATIONAL OVERVIEW

CUSTOMER EXPERIENCE

A. CUSTOMER OBSESSED

B. #ONEDFW

C. TECHNOLOGY

D. INNOVATION

4 COMMUNITY IMPACT

A. COMMUNITY PROGRAMS
(Beyond monetary, e.g., time and talent, sense of place)

5 EMPLOYEE ENGAGEMENT

A. PROGRAMS & INITIATIVES
B. RECOGNITION & RETENTION



Partner Commitment Response

Schedule

Agenda	Dates
Webinar	Thursday, May 16th
Partner Commitment Response Sent to Phase 1a Impacts	Week of May 20 th
Last Day for Questions	Friday, June 21st
Response Due to Records Team	Friday, June 28 th
Anticipated Board Date	September / October 2024



Q&A - Partner Commitment Response

Questions pertaining to the current RFP must follow the set procurement protocol. Please submit questions to Latrece Crownover in the Bonfire portal.

Bonfire: DFW Airport's Bonfire Procurement Portal: <u>Dallas Fort Worth International Airport (bonfirehub.com)</u>

A separate email inbox will be developed for questions concerning the Partner Commitment Response Process



Closing Remarks

Ken Buchanan, Executive Vice President Customer Experience and Revenue Management



Thank You

